How to Register Your Pooled Asymptomatic COVID-19 Test Kit

This guide is for registering pooled screening test kits in brown envelopes with blue stickers. ALL participating members of the pool MUST register the testing kit. This is essential to assign the kit to you and your testing pool – if you do not scan the kit, your participation will not be recorded and we will not be able to provide you with your result!

1. Before you start the swabbing process, use the camera app on your mobile phone to scan the QR code (highlighted with the green arrow below) on the test kit envelope. Alternatively, you may type the website URL on the test kit envelope into a web browser.

2. You will then be directed to a webpage asking you to confirm your identity using your Raven login (i.e. using your University email address - CRSid@cam.ac.uk). If you are already logged in on this device, you will be taken straight to the confirmation screen.

3. If your kit is successfully registered, you will be presented with a screen like the one below, followed by a confirmatory email and text message.

4. If there were problems with your kit registration, you will be presented with an error message like the one below. There are specific messages for different problems. Please follow the instructions provided.

Further information on the programme, including the full swabbing protocol, can be found on our website. If you have any questions, please contact the asymptomatic queries inbox: asymptomatic-queries@admin.cam.ac.uk
FAQs

I do not have a mobile phone that can read QR codes – is there another way of registering my test kit?
Yes – you can use a web browser to register the kit. Please follow the URL on the test kit envelope. This should take you to a page similar to the one on the right. Please ensure that the test kit ID labelled on the envelope (in the form TK0000…) is exactly the same as the test kit ID used to register the kit online.

Can I register on the same testing kit multiple times?
No – this will lead to an error message stating that you have already been registered on this test kit.

What happens if I attempt to register myself with more than one test kit?
This will be recognised by our database and an error message will appear stating that you have already registered on a different test kit.

What happens if people from different testing pools attempt to register using the same kit?
Once the test kit is registered by the first member of the testing pool, only other members of the testing pool (listed in the reminder email) will be able to register the kit. Any attempts by students who are not members of the testing pool will result in an error message.

What do I do if I think that the kit has not registered correctly?
Firstly, check to see if any other members of your testing pool can successfully register using the same kit. If they can, please try again or await the confirmatory email and text message. If nobody in the testing pool can register the test kit please contact the asymptomatic inbox for further assistance. If you can, please take a screenshot of the error message and send it to the inbox with the names and CRSids of your testing pool members.

If the test kit cannot be registered, can I continue to take the swab?
No – please do not do this unless advised by the asymptomatic screening programme team. Please contact the inbox with further details.

I didn’t receive a confirmatory text message or result, or the mobile phone number listed is incorrect. What do I do?
The mobile phone number is taken from your consent form. To update your mobile telephone number, please go to the consent form (https://www.cam.ac.uk/coronavirus-screening-consent) and complete it again with your updated number. Please note that the form may look blank when you login, but don’t worry that does not mean you have not consented before! However, you will need to complete all parts of the consent form again, to make sure that the consent details are accurately recorded.